



HP Safeguards Business Continuity of SAP Supply Chain Management Software

PALO ALTO, Calif., May 25, 2009 – HP today announced the industry's first production-proven, high-availability solution to help ensure the business continuity of supply chains for customers using the SAP® Supply Chain Management application, including [SAP liveCache](#) technology.

[HP Serviceguard Extension](#) integrates SAP applications into a cluster and automatically monitors the database system to help ensure that appropriate measures are taken in the event of a failure. The solution integrates the new HP Hot Standby feature of SAP liveCache, an in-memory database, to allow organizations uninterrupted database operation for complete, high-availability protection.

HP Hot Standby moves users from a primary to a standby system as needed to maintain continuous uptime. In the case of a failure due to server, storage or software malfunctions, SAP liveCache is fully operational again in less than two minutes⁽¹⁾ to safeguard that critical applications are available.

"Customers need solutions that ensure continuity of business operations to eliminate potential revenue and productivity loss," said Brian Cox, director, Software Planning and Marketing, Business Critical Systems, HP. "HP Serviceguard Extension for use with SAP applications combines best practices from HP and SAP to offer customers a standards-based solution that will dramatically improve their supply chain management."

Festo, a Germany-based supplier of pneumatic and electrical automation technology, relies on SAP Supply Chain Management and additional SAP Business Suite software for virtually all of its business processes. With the new HP Serviceguard Extension, Festo now achieves non-stop operation of SAP liveCache to accelerate delivery times and better meet their customers' growing manufacturing needs.

"The first implementation of the Hot Standby feature of the SAP liveCache technology in a production environment was completed by HP," said Juergen Primsch, vice president, SAP MaxDB™ and SAP liveCache, SAP AG. "Our joint customers can now benefit from the significant boost in supply chain performance delivered by SAP liveCache, combined with a high-availability product offering from HP."

More information on HP Serviceguard Extension is available at www.hp.com/go/sgesap.

Availability

HP Serviceguard Extension versions 4.51 and 5.0 incorporating SAP liveCache, including Hot Standby, are available today on the [HP Integrity](#) server platform running HP-UX 11i with an HP [StorageWorks XP Array](#). HP Serviceguard Extension supports SAP liveCache version 7.5 and later and works with SAP tools, including the SAP MaxDB database and SAP liveCache administration tool.

About HP

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(1) Based on internal HP labs testing.

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