

Jay Patel Joins iPass as SVP of Product Development

Former VeriSign executive will lead development of iPass' next-generation service delivery platform for enterprise mobility leader

REDWOOD SHORES, Calif. — March 23, 2009 — iPass Inc. (NASDAQ: IPAS), a global provider of services that unify the management of enterprise mobility, today announced Jayendra (Jay) Patel has joined the iPass executive team as senior vice president of product development. With more than 25 years of experience building software for a variety of markets from personal computers to Internet services, and strong expertise in security systems and rapid-development techniques, Patel will drive the evolution of iPass next-generation service delivery platform.

iPass has a rich history of providing enterprises with secure and simple connectivity services for their mobile workers, unifying the use and management of Wi-Fi, 3G, Ethernet and dial-up on a global basis. Under the development leadership of Patel, the company will focus its directives to enhance its capabilities to deliver new enterprise connectivity services, as well as to position the company for entry into new market segments.

"Jay has career experience that is well-matched to iPass' go-forward strategy as well as a strong track record of bringing complex projects to successful completion through an agile development process," said Evan Kaplan, president and chief executive officer, iPass. "New connectivity options, the global recession, and the rise of consumer devices in the enterprise are making the role of the IT manager more challenging than ever. Jay's leadership will be instrumental in enabling iPass to deliver new internet-based capabilities that will help enterprises to facilitate increased productivity for their growing mobile workforce. We are thrilled to have him on board."

Patel spent the past 11 years at VeriSign, a provider of Internet infrastructure services for the networked world. As vice president of engineering, he managed the development of security services product lines including digital certificate and two-factor authentication solutions for web servers, devices and individuals. Patel also managed the development of managed security services (MSS) that enabled continual expert monitoring and management of security infrastructures, and spearheaded engineering efforts for VeriSign Payment Services that was sold to eBay/PayPal. "The center of gravity for enterprises is shifting to mobile work using web-based applications," said Patel. "I'm excited to join iPass and spearhead the creation of a new generation of services that can help our IT customers succeed in this new environment and drive our future growth."

Previously, Patel held software development and technical lead roles at Taligent and Apple Computer. Patel has a Bachelor of Electrical Engineering degree from Bombay University in India and a Master of Science degree in Computer Engineering from Case Western Reserve University in Ohio.

About iPass Inc.

iPass helps enterprises and individuals unify the management of remote and mobile connectivity. With iPass software and services, enterprise customers can create easy-to-use wireless and broadband solutions for their mobile workers, home offices, and branch and retail locations, complete with web-based management, security validation, and unified billing. Mobile Individuals get global business-class connectivity in a simple and affordable package. iPass offerings are powered by its leading global virtual network, award-winning mobility manager software, and in-the-cloud platform. The iPass global virtual network unifies hundreds of wireless, broadband and dial-up providers in over 175 countries. Hundreds of Global 2000 companies rely on iPass services, including General Motors, Nokia, and Reuters. Founded in 1996, iPass is headquartered in Redwood Shores, Calif., with offices throughout North America, Europe and Asia

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